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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use a local ISP; and I choose to do so for my home, and separate professional office, because of the invaluable tech support they provide to their customers -- and waits of minutes instead of hours!!!

The access speed (up and down) are more that adequate to meet my needs.

The pricing is competitive.

My experience with large providers are increases with each bill for ****ADDITIONAL**** services [to the basic package] that provide no benefits to me. Periodically [2 - 4 years] I will consider upgrading my services.

I want to be in control and choose the technology that I use.

Robert Maize